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September 27, 2019

VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd
Chief Clerk / Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, SC 29210

Re: Charles Hawkins v. Duke Energy Carolinas, LLC
Docket No. 2019-260-E

Dear Ms. Boyd:

In light of the Commission carrying over a decision on this matter to a future meeting, Duke Energy Carolinas, LLC (the "Company") respectfully requests leave to file this further reply in order to clarify allegations proffered by Mr. Hawkins ("Complainant") in his reply to the Company's response to Mr. Hawkins' request for rehearing filed in the above-referenced proceeding.

In Complainant's reply, filed on September 23, 2019, Complainant states that the Company disconnected his power at 4:30 pm in violation of S.C. Code Ann. Regs. 103-352(g). The complaint in the above-referenced proceeding was filed on July 29, 2019. The most recent disconnect occurred on July 17, 2019 at 11:31 AM. Prior to this complaint proceeding was another proceeding initiated by a complaint filed by Mr. Hawkins in Docket No. 2019-164-E on May 15, 2019. That complaint, which was dismissed, followed a disconnect that occurred on May 13, 2019 at 4:26 PM. S.C. Code Ann. Regs. 103-352(g) provides that "Electric service maybe terminated only on Monday through Thursday between the hours of 8:00 a.m. and 4:00 p.m., unless provisions have been made for the availability of the acceptance of payment and the reconnection of service." (emphasis added). In this case, provisions had been made for the availability of the acceptance of payment and the reconnection of service. In fact, service was restored following both of these disconnections after hours (at 6:26 PM on May 17th and at 7:12 PM on July 17th).

Complainant also states, without supporting, that the Company failed to comply with S.C. Code Ann. Regs. 103-339 when assessing a deposit, and that the Company did not comply with S.C. Code Ann. Regs. "103-352(c)(d)." Inasmuch as these assertions do not articulate the "factual and legal issues forming the basis for the petition," the request for rehearing falls short of the minimum standard for requests for rehearing contained at S.C. Code Ann. Regs. 103-825(A)(4). As stated in the Company's response to Complainant's request for rehearing, because the complaint does not specify a violation of a Commission rule or regulation, Mr. Hawkins' request for rehearing should be dismissed.



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Please let me know should have you any questions regarding this filing.

Kind regards,

Sam Wellborn

SJW:tch

cc: Heather Shirley Smith, Deputy General Counsel (via email)
Rebecca J. Dulin, Associate General Counsel (via email)
Parties of Record (via email)

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**BEFORE
THE PUBLIC SERVICE COMMISSION OF
SOUTH CAROLINA**

DOCKET NO. 2019-260-E

Charles Hawkins,)
)
Complainant/Petitioner,)
)
v.)
)
Duke Energy Carolinas, LLC,)
)
Defendant/Respondent.)
_____)

CERTIFICATE OF SERVICE

This is to certify that I, Toni C. Hawkins, a paralegal with the law firm of Robinson Gray Stepp & Laffitte, LLC, have this day caused to be served upon the person(s) named below the **Letter on behalf of Duke Energy Carolinas, LLC responding to Complainant's Reply filed September 23, 2019** in the foregoing matter by placing a copy of same in the U.S. Mail and/or hand delivery as follows:

Charles L. Hawkins
28 Kavanagh Ct
Greenville, SC 29611
Email: ccs_hawkins@att.net

Jeffrey M. Nelson, Esquire
Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, SC 29201
Email: jnelson@ors.sc.gov

Dated at Columbia, South Carolina this 27th day of September, 2019.


